JOB ANNOUNCEMENT

The City of Norwich announces a closed promotional and an open examination to fill a vacancy and establish an eligibility list for the following classification:

61238 – TECHNOLOGY SUPPORT SPECIALIST

Public Utilities Department

Open Until: February 23, 2023 at 04:30 PM EST

Rate of Pay: $79,310.40 - $97,489.60

General Description

Under the general supervision of the assigned Manager, the Technology Support Specialist supports applications development; assists in maintaining the IT environment; creates and runs business reports; performs help desk functions and assists end users. The Technology Support Specialist also assists other members of the Information Technology Team on related tasks as assigned.

Qualifications

Associates degree or 2 years of college level education in information technology or a related field. OR High School education and 2 years of demonstrated experience in information technology or utility business systems. Technical certifications preferred. Must be able to work extended hours as needed to meet project deadlines or in the event of a utility emergency. Must be available for after-hours calls on a rotating basis to respond to system problems. Must provide own transportation and be able to travel to all NPU facilities as needed. Must possess and maintain a State of Connecticut driver's license.

Important Information

In order to be considered, applicants must demonstrate on their application they meet the minimum qualifications as stated in the job announcement.

You must reside within the State of Connecticut, 60 miles from Norwich within one year of appointment.

The complete job description is available online.

Examination will consist of 100% written OR 100% oral OR 100% experience and training.

To apply visit our website at www.norwichct.org/hr.
For questions or additional information, call (860) 823-3836.

AN EQUAL OPPORTUNITY/AFFIRMATIVE ACTION EMPLOYER

2/2/2023